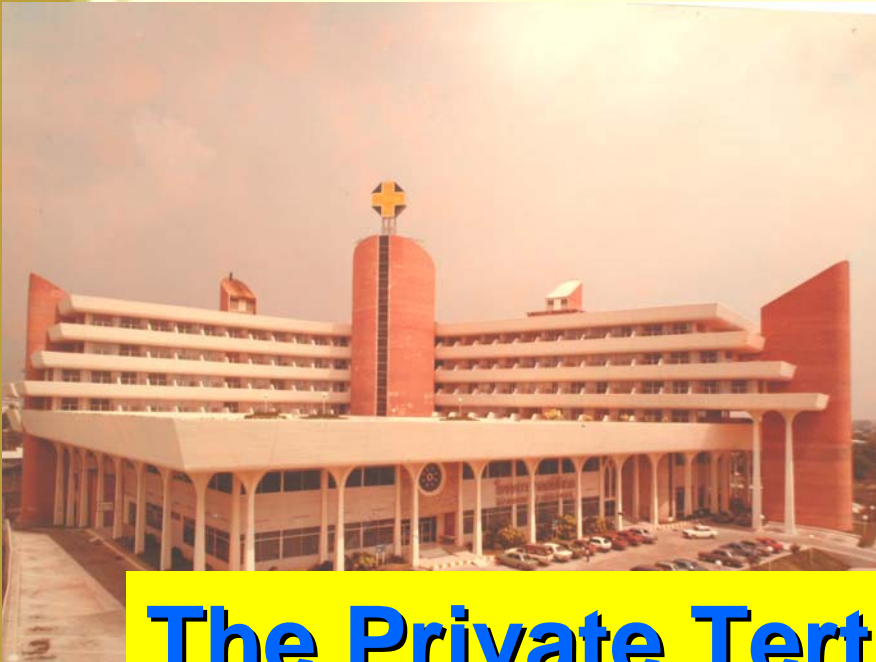


# ผลักดัน **R2R** ในระดับนโยบาย... เรื่องเล่าจากผู้บริหาร

แพทย์หญิงสมลิริ สกลสัตยาทร  
ผู้อำนวยการโรงพยาบาลสมิติเวช สุขุมวิท

3 กรกฎาคม 2551





*from an infirmary in 1979...*

## **The Private Tertiary Care Hospital with International Standard**

*..to a 2-buildings  
with a 275-bed  
capacity.*



Samitivej... *We Care*



# Our goal

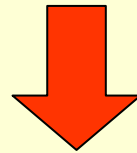
The **Best Practice** in

- **Quality and Safety**
- **Academic and Research**



# Years of Change (2007-2008)

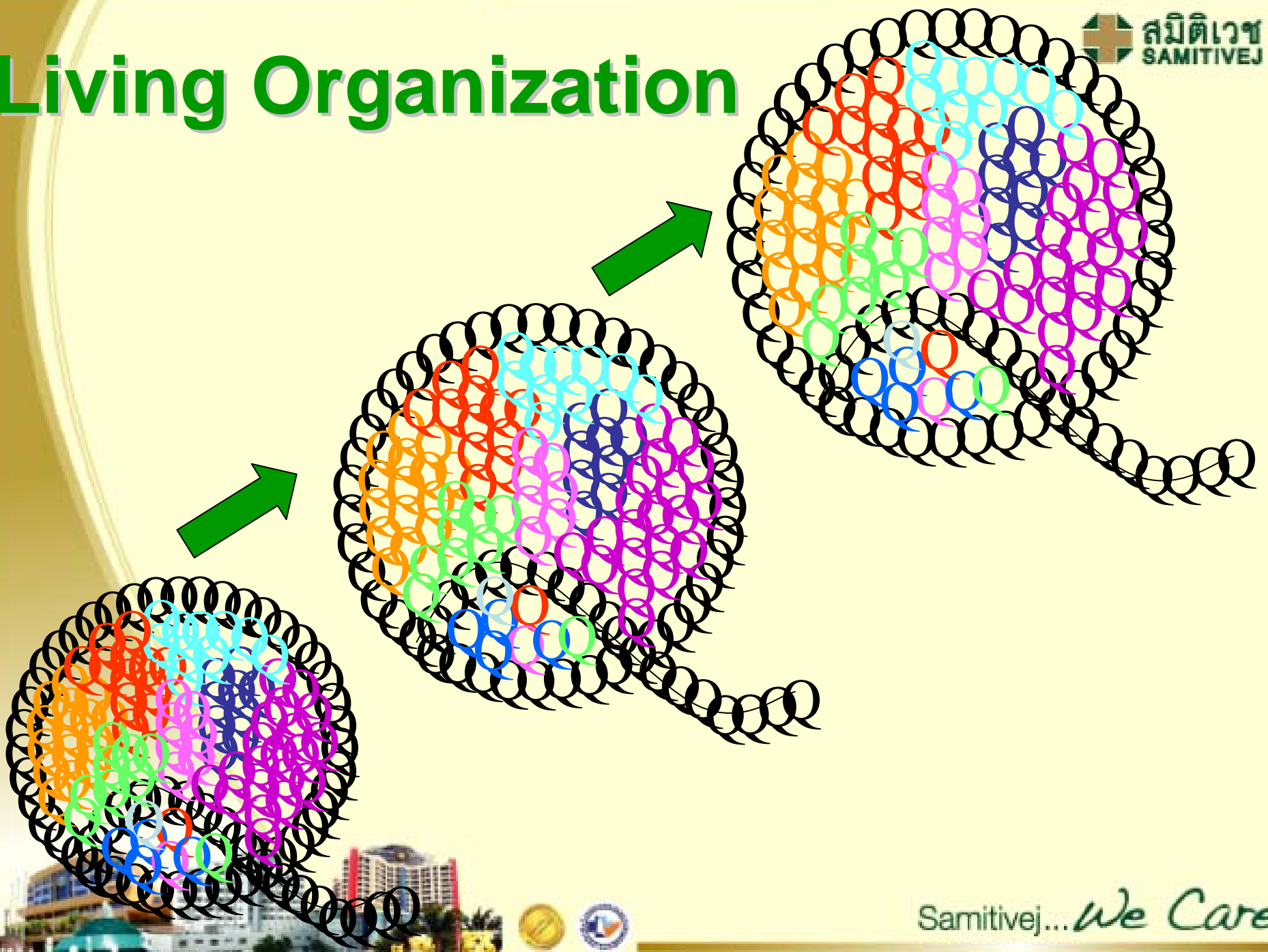
- Change **attitude**
- Change **process of working**
- Change **the way of life**



**Living & Learning  
Organization**



# Living Organization



# Position Power

## Points of Power

### Knowledge Power

### Task Power

# Integrity & Ethic

### Relationship Power

### Innovation Power



Team-Based Environment

Leadership

Employee  
Involvement

Living  
Organization

Lean  
Enterprise

Knowledge  
Management

**HAPPINESS**



# R2R is the tool for

- **Continuos development** of the organization towards the **Goal**.
- Strengthen the **care of patient** for **excellent services**.





# R2R is the tool of development

- **P**eople development
- **P**rocess of work development
- **P**lace development



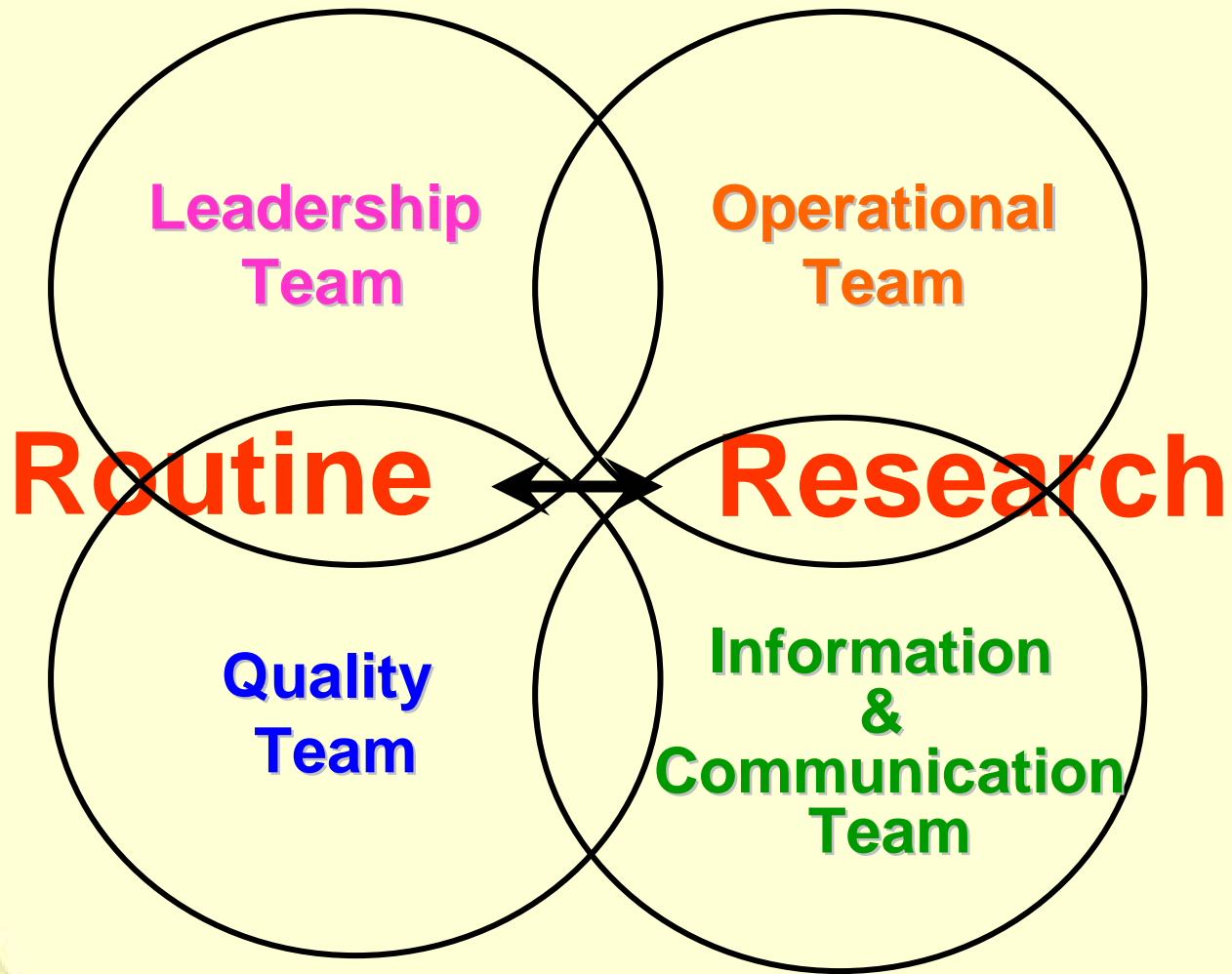
7/8/2008

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# R2R Value

- Development of **Leadership**
- **Innovation** supported by evidence base
- **Win-Win situation** for all levels of personnel
- **Team work** (Bridging the gap)
- **Knowledge Management**







**Leadership Team is  
the key success factor  
of R2R project**



# Leadership “styles”

- **Vision.**
- **Passion and self-sacrifices.**
- **Confidence, determination, and persistence.**
- **Role-modeling.**



# Leadership “styles”



- **Image-building** (competent, credible, trustworthy)
- **Expectations and confidence in followers.**
- **Frame alignment.**
- **Inspirational communication.**



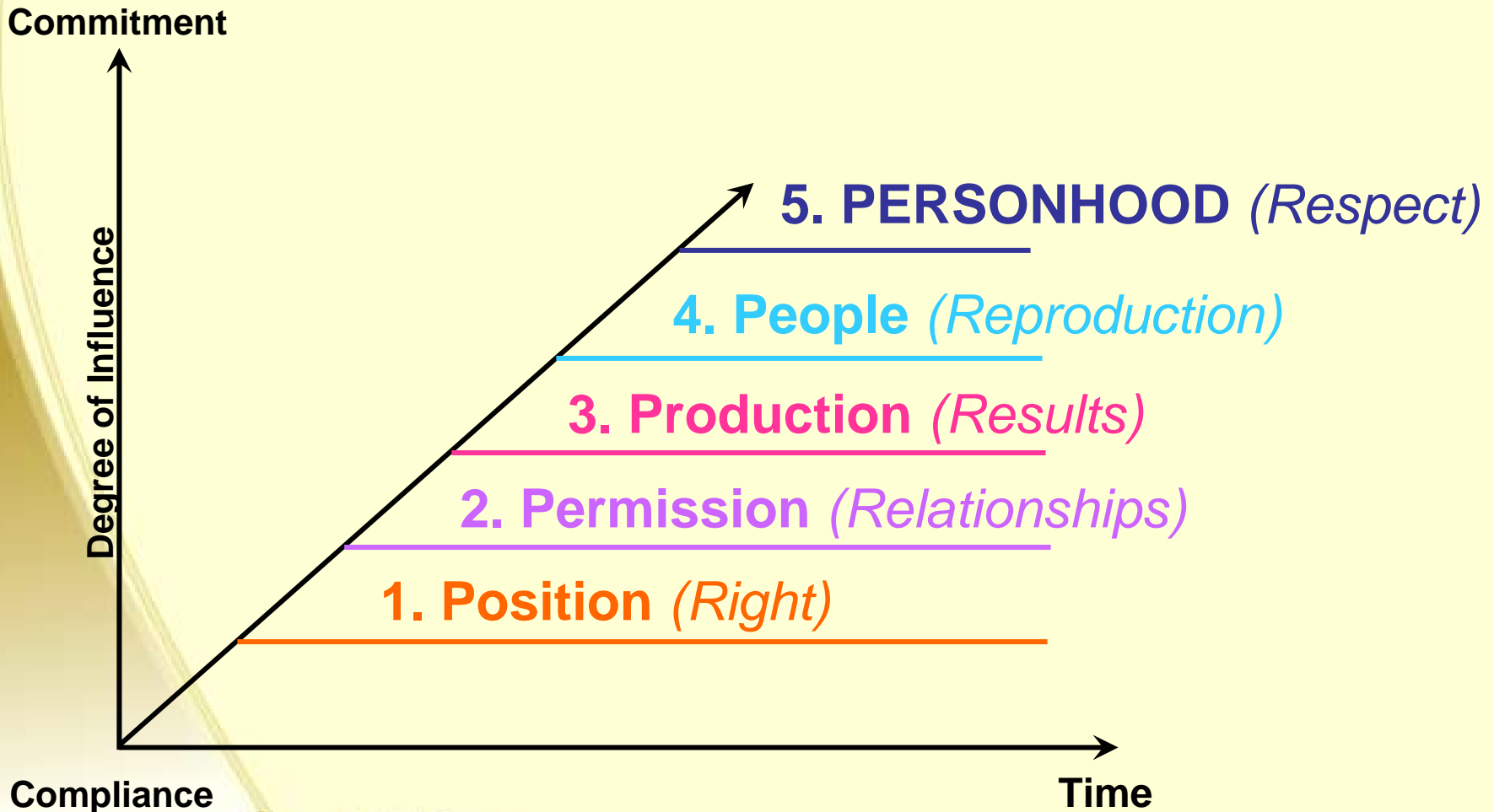
# Leadership “styles”



Lead others with  
**integrity,**  
**compassion, and**  
**strength.**  
**Lead from behind.**



# The Five Levels of Leadership





# LEVEL ONE: POSITIONAL LEADER

**Rights: People follow because they have to**

- Security based on title – not talent
- Position often gained by **appointment**
- Followers only follow to leader's **appointed authority**
- Positional leaders have problems leading volunteers, white collar and younger employees



## LEVEL TWO: PERMISSION LEADER

**Relationship:** People follow because they want to

- People follow you beyond your stated authority
- Work is fun
- Time, energy and resources are spent on individual needs and desires



## LEVEL THREE: PRODUCTION LEADER

**Results: People follow because of what you have done for the organization**

- People follow you because of what your have done for the organization
- You get results, increased visibility and success
- People want to be associated with **results** and **success**
- Problems are fixed with little effort



## LEVEL FOUR: PEOPLE DEVELOPMENT LEADER

**Reproduction:** People follow because of  
what you have **done for them**

- People are **loyal** to you
- Long-range **goals** occur here
- The organization continues to grow through  
your **development of people**



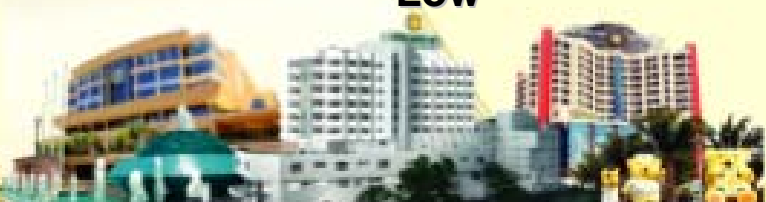
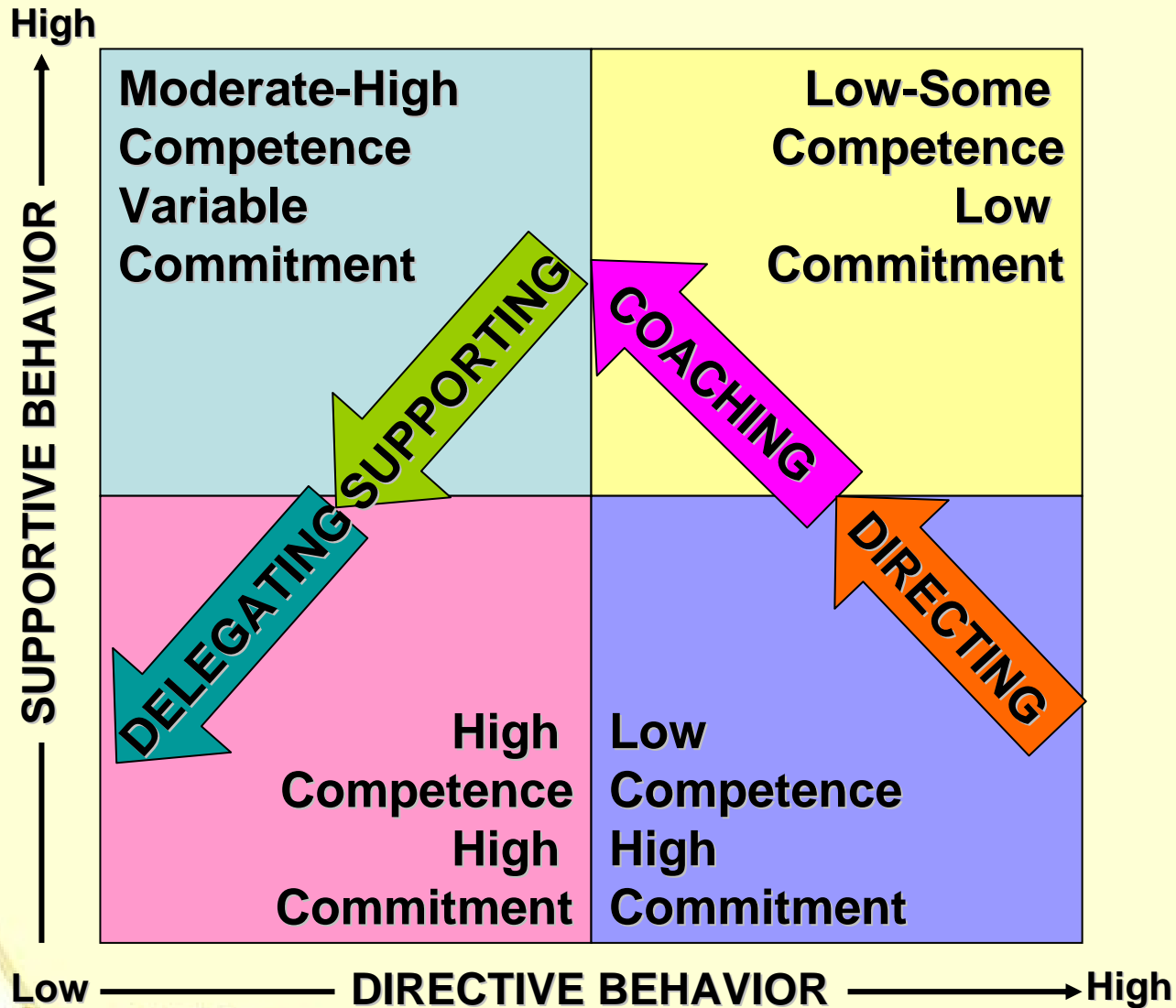
## LEVEL FIVE: PERSONHOOD LEADER

**Respect:** People follow because of **who you are and what you represent**

- Attract followers who are **loyal** and **sacrificial**
- Devote years mentoring and molding leaders
- Derive great joy from **watching people grow and develop**
- Transcend the organization



# Situational Leadership



# Leadership Team is the key success factor of R2R project

- **Influence** by building leadership team at all level
- **Motivate**
- **Change management**
- **Supportive**
- **Recognition**
- **Rewards**



# R2R Presentation





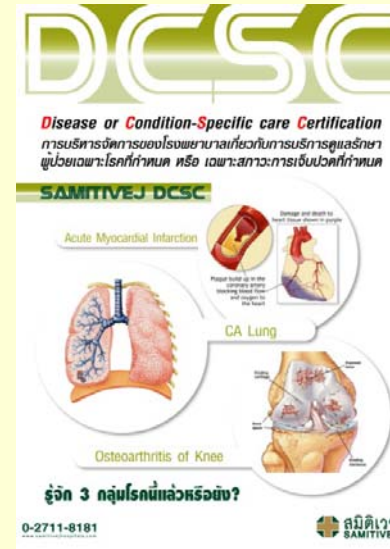




# SVH

## Disease or Condition Specific Care

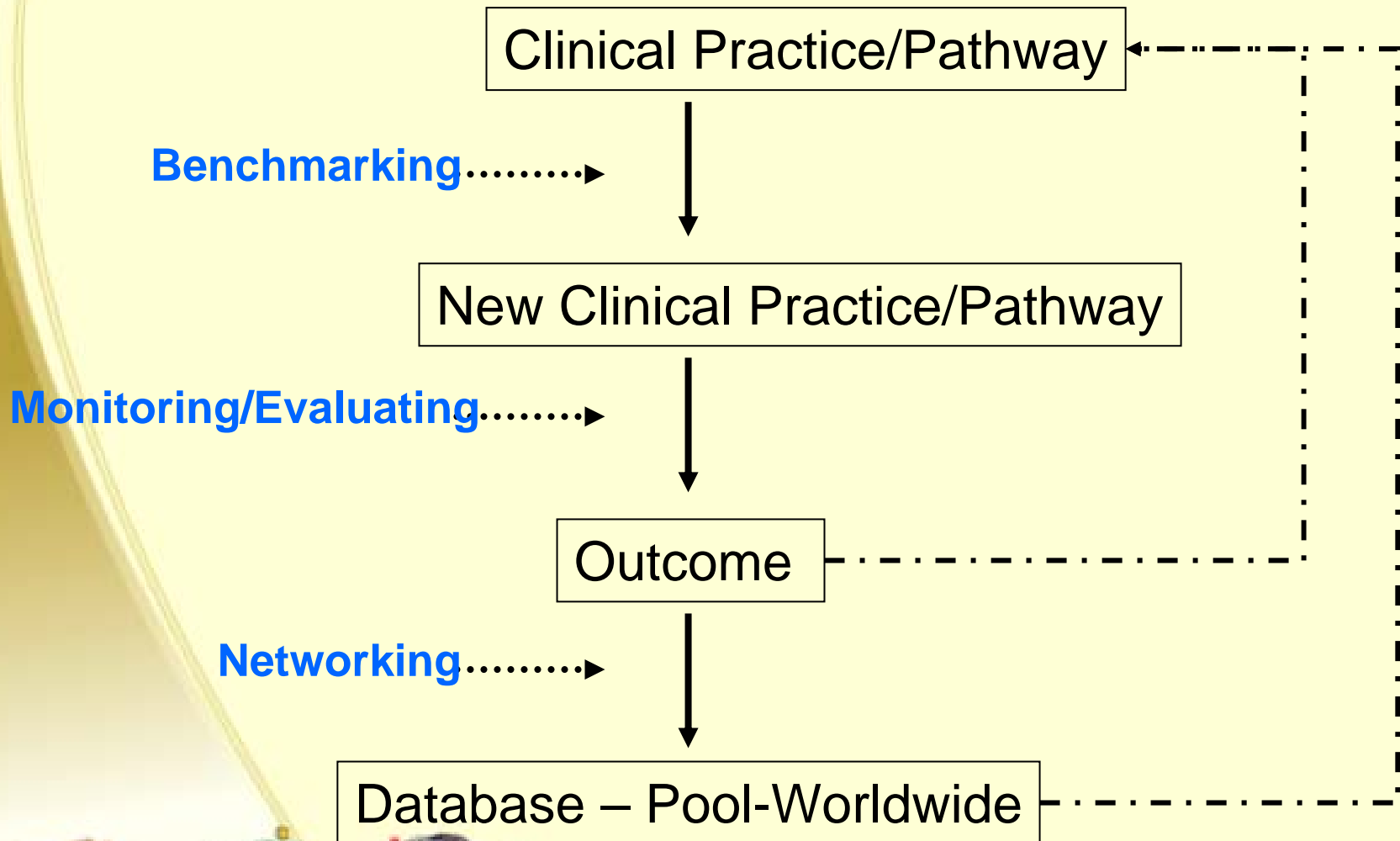
**Acute MI**  
**CA Lung**  
**OA Knee**



**Routine to Clinical Pathway**  
**Then**  
**Clinical Pathway to Routine**



# DCSC: Conceptual Framework





# ***ROUTINE – INNOVATION - ROUTINE***

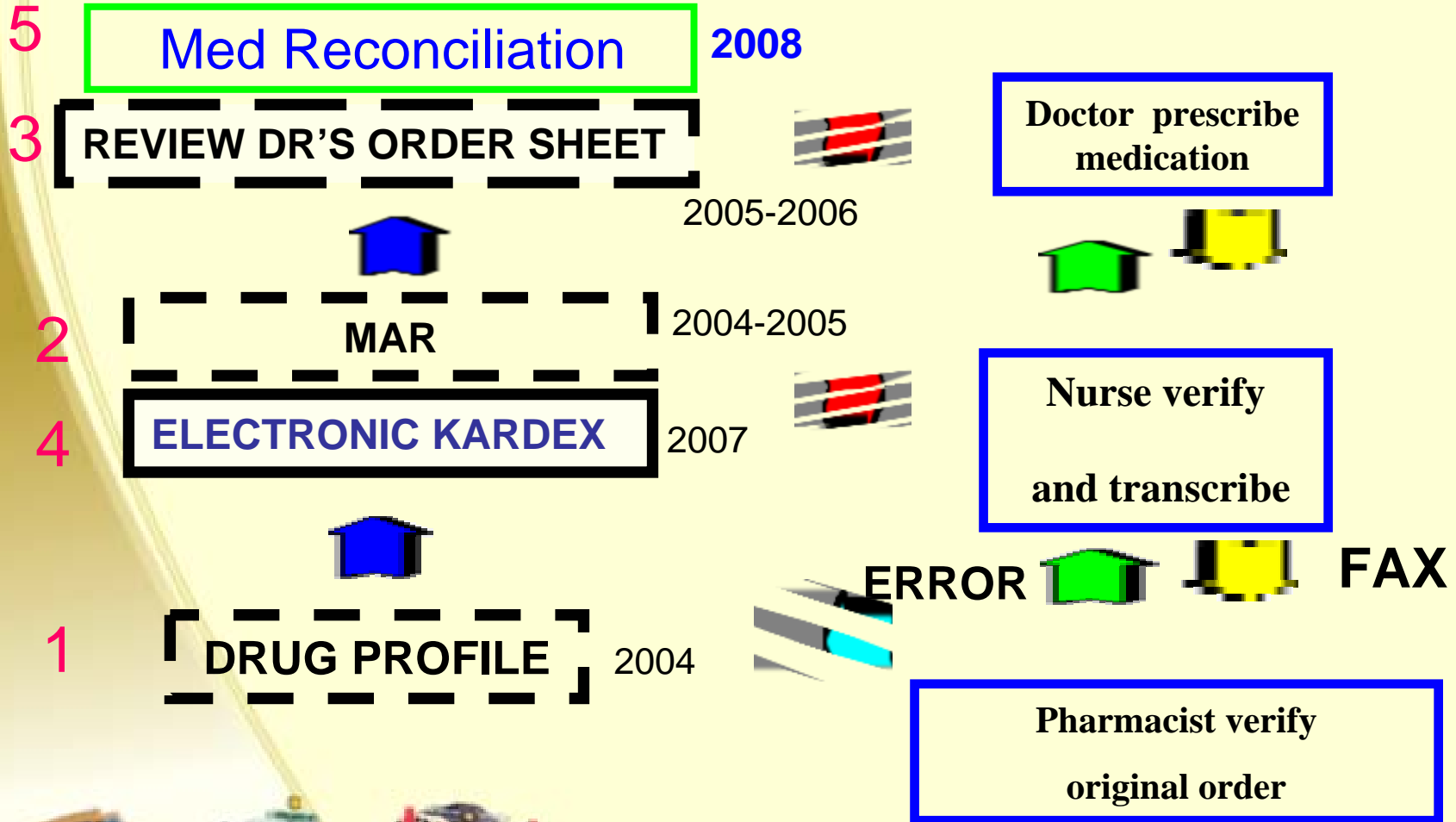
## **MEDICATION MANAGEMENT SYSTEM**



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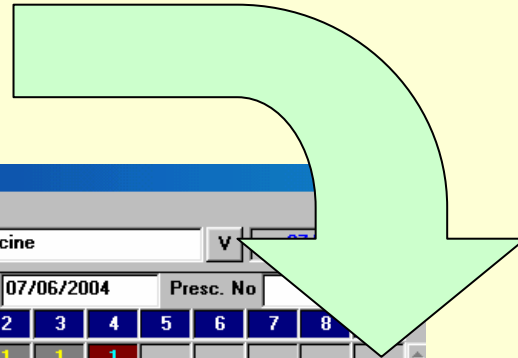


# medication management system



1

# Drug profile



MAR 2

Hospital Information System - [MedtrakDrug Profile (MTRGPRF)]

Action Edit Block Field Record Query Help

Standing Only Medicine

RN: [redacted] | I11-04-005872 From Date: 30/05/2004 To Date: 07/06/2004 Presc. No: [redacted]

				31	1	2	3	4	5	6	7	8
Aldactone Tablet (25 Mg)	TAKE .5 TAB bid pc	3	TAB	Stan			1	1	1			
ditto	TAKE .05 TAB bid pc	1	TAB	Stan								
Atarax 10 Mg	TAKE 1 TAB bid	14	TAB	Stan								
Caltrate Plus Tab #	TAKE 1 TAB od pc brea	1	TAB	Stan								
Cravit **500 Mg*Tablet**	TAKE 1 TAB od pc dinn	5	TAB	Stan								
Cravit**Injection***500 Mg	IVINFUSE 1 VIA od	4	VIA	Stan								
Ferrocite Tablet 50 Mg *M	TAKE 1 TAB tid pc	12	TAB	Stan								
Fluimucil (200 Mg) Granules	TAKE 1 PCK bid pc	10	PCK	Stan								
Foliamin Tab 5 Mg.	TAKE 1 TAB bid pc	8	TAB	Stan								
ditto	TAKE 1 TAB od pc brea	1	TAB	Stan								
Magesto-F Tab	TAKE 1 TAB tid pc	3	TAB	Stan								
Medicplex (B.Co) Tablet	TAKE 1 TAB tid pc	6	TAB	Stan								
Mucosolvan- PL 75 Mg Capsule	TAKE 1 CAP bid pc	14	CAP	Stan								
Vioxx (25 Mg) Tablet	TAKE 1 TAB od pc brea	1	TAB	Stan								

Allergic to **Berodual**

Count: \*0

PHAMTSH: Previewer

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Page: 1

โรงพยาบาลสมิติเวช Samitivej Hospital Medication Record Page: 07/06/2004 08:55

07/06/2004

**Injection Sites Abbreviations**

**transmuscular**

RU/D Right/Left Deltoid  
 RGM/LGM Right/Left Gluteus Maximus  
 RVL/LVL Right/Left Vastus Lateralis  
 RVG/LVG Right/Left Ventral Gluteus

**Subcutaneous**

RUA/LUA = Right/Left Upper Arm  
 RUT/LUT = Right/Left Upper Thigh  
 RUQ/LUQ = Right/Left Upper Quadrant  
 RUM/LUM = Right/Left Umbilicus  
 RLQ/LLQ = Right/Left Lower Quadrant

	เช้า	กลางวัน	เย็น	ก่อนนอน
1 Amitriptyline (25 Mg) Tablet Take 1 Tab Od Pc Dinner				18
2 Bextra (20 Mg) Tablet Take 2 Tab Od Pc Breakfast (Take immediately after meal)	09			
3 Motilium (10 Mg) Tablet Take 2 Tab Qid Ac	07	11	17	21
4 Nexium@ (40 mg) tablet* Take 1 Tab Od Ac Breakfast To inhibit acid secretion	07			



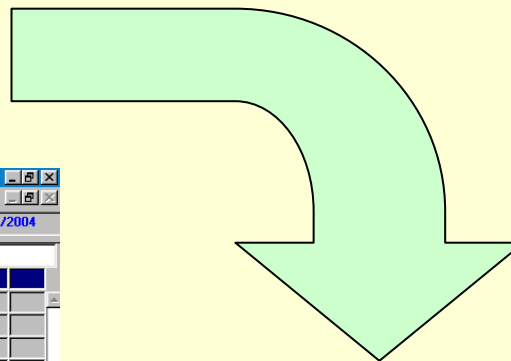
# สรุปผลสำรวจความพึงพอใจการใช้ระบบ **MAR**

รายการ	ร้อยละของระดับความพึงพอใจ				
	มากที่สุด	มาก	ปานกลาง	น้อย	ปรับปรุง
ความสะดวก					
การค้นหาข้อมูลผู้ป่วยในจอ	26.80	56.10	17.10	-	-
การเข้าสู่หน้า <b>Med Sheet (MAR)</b>	34.10	56.10	4.90	-	4.90
การสั่งพิมพ์	34.10	53.70	12.20	-	-
การทำคำสั่งยา นอกระบบ	9.80	51.20	34.10	2.40	2.40
การลดความผิดพลาด	12.50	57.50	30.00	-	-
การลดระยะเวลาในการทำงานของพยาบาล	20.00	35.00	30.00	10.00	5.00
ความน่าเชื่อถือของข้อมูล ที่นำมาทำ <b>Med Sheet (MAR)</b>	30.00	57.50	12.50	-	-
ความพึงพอใจในภาพรวมของทั้งระบบ	14.60	68.30	14.60	2.40	-



1

# Drug profile



3

Review automatically  
Dr's order sheet

Hospital Information System - [MedtrakDrug Profile (MTRDGRPF)]

Action Edit Block Field Record Query Help

Phar  Standing Only Medicine 07/06/2004


RN: [ ] Epi: [ ] Date: 30/05/2004 To Date: 07/06/2004 Presc. No: [ ]

				31	1	2	3	4	5	6	7	8
Aldactone Tablet (25 Mg)		3	TAB	Stan			1	1	1			
ditto	TAKE .05 TAB bid pc	1	TAB	Stan								
Atarax 10 Mg	TAKE 1 TAB bid	14	TAB	Stan	1	2	2	2	2	2		
Caltrate Plus Tab #	TAKE 1 TAB od pc brea	1	TAB	Stan								
Cravit **500 Mg*Tablet**	TAKE 1 TAB od pc dinn	5	TAB	Stan			1	1	1	1		
Cravit**Injection***500 Mg	IVINFUSE 1 VIA od	4	VIA	Stan	1	1						
Ferroclyte Tablet 50 Mg *M	TAKE 1 TAB tid pc	12	TAB	Stan			3	1	3	3		
Fluimucil (200 Mg) Granules	TAKE 1 PCK bid pc	10	PCK	Stan			2	2	2	2	2	
Foliamin Tab 5 Mg.	TAKE 1 TAB bid pc	8	TAB	Stan			2	2	2	2		
ditto	TAKE 1 TAB od pc brea	1	TAB	Stan								
Magesto-F Tab	TAKE 1 TAB tid pc	3	TAB	Stan								
Medicplex (B.Co) Tablet	TAKE 1 TAB tid pc	6	TAB	Stan					3	3		
Mucosolvan- PL 75 Mg Capsule	TAKE 1 CAP bid pc	14	CAP	Stan	1	2	2	2	2	2		
Vioxx [25 Mg] Tablet	TAKE 1 TAB od pc brea	1	TAB	Stan								

Allergic to: Berodual

Count: 0

Start Removable ... SAMITI... Microsoft Po... Hospital Information System - [MedtrakDrug Profile (MTRDGRPF)]

 **โรงพยาบาลสมิติเวช**  
**SAMITIVEJ HOSPITALS**

11ICUA 1-ICU27 Page 26/01/2

**DOCTOR'S ORDER SHEET** Attending Staff ชัยพร เจริญกิจ, M. Ph.


Allergic to : No known of drug allergy

Date Hour	Orders for 1 day only	Date Hour	Orders for continuation
			<b>Antiamoebics</b>
			1 Flagyl (400 Mg) Tablet # (Standing) Take 1 Tab tid gt/ng
			<b>Antianemics/Pre &amp; Post Natal Vitamins</b>
			2 Foliamin Tab 5 Mg. (Standing) Take 1 Tab od gt/ng (6)
			<b>Antidepressants</b>
			3 Zoloft Tablet 50 Mg (Standing) Take 1 Tab od pm.
			<b>Antiemetics &amp; Antivertigo Drugs</b>
			4 MOTILium (10 Mg) Tablet (Standing) Take 1 Tab qid gt/ng (5,11,17,23)
			<b>Antineoplastics</b>
			5 Arimidex Tab 1 Mg. >D<*High Alert* (Standing) Take 1 Tab od (17)
			<b>Antispasmodics</b>
			6 Col NFar (135 Mn) Tablet (Standing)

PHAMTSH3: Previewer

File Edit Window Help

Prev Next First Last Page: 1 Print Mail Close New


**โรงพยาบาลสมิติเวช**  
**Samitivej Hospital**

RN. 11-00-000001 Room 11W5R 1532 06/07/2

Attending Staff พิศมัย จารุศิริพิพัฒน์, พ.ญ.

MRF-8 DOCTOR'S ORDER SHEET Allergic to : Haloperidol Tazocin S

Date Hour	Orders for 1 day only	Date Hour	Orders
			1 Amlol Take 0.5
			2 CalTR Take 1
			3 Detru Take 1
			4 Isopt Take 0.5
			5 MOT Take 1
			6 Pulm Udb 1 T
			7 Singu


**โรงพยาบาล**  
**SAMITIVEJ HOSPITALS**

HN. 11-00-327934 Room 11ICUA 1-ICU27

Attending Staff ชัยพร เจริญกิจ, น.พ.

DOCTOR'S ORDER SHEET

Allergic to : No known of drug allergy

Date Hour	Orders for 1 day only	Date Hour	Orders for continuation
			<b>Antiamoebics</b>
			1 Flagyl (400 Mg) Tablet #(Standing) Take 1 Tab tid gt/ng
			<b>Antianemics/Pre &amp; Post Natal Vitamins</b>
			2 Foliamin Tab 5 Mg.(Standing) Take 1 Tab od gt/ng (6)
			<b>Antidepressants</b>
			3 Zoloft Tablet 50 Mg(Standing) Take 1 Tab od pm.
			<b>Antiemetics &amp; Antivertigo Drugs</b>
			4 MOTIlium (10 Mg) Tablet(Standing) Take 1 Tab qid gt/ng (5,11,17,23)
			<b>Antineoplastics</b>
			5 Arimidex Tab 1 Mg. >D<*High Alert*(Standing) Take 1 Tab od (17)
			<b>Antispasmodics</b>
			6 Col OFar (135 Mn) Tablet(Standing)



# E KARDEX

4

IPD Patient List (IPD1)

Exit Find PT\_Class **Gen Class** IPD Productivity Evening Sup Sum CrashCart Phar Alert Paadm\_Rowid 4984710

Ward 1-ICU 2 Room Adm Date Disc Date HN.

Episode I11-08-01049 Med Disch Financial Disch Final Disch Date 00:00:0 11-00-000217 01/Jan/1928 0

Morse Morse View Fall Today Barden S BardenS VW PL **Kardex** Restraints Plan of Care Name

IPD Patient List (VSVH\_PAIPD)

Ward	Room	Epi Date	RN.	Cl	Date	Class	Name	Dr.	Diag	Status
1-ICU 2	1-ICU16	01/07/2008	18:49: 11-00-199670	4	02/07/2008	10:5	นาย	รังสรรค์ จัตน		
1-ICU 2	1-ICU18	01/07/2008	14:42: 11-00-000217	4	02/07/2008	13:5	นาง	ชวยเยี่ยม ปัญ		
1-ICU 2	1-ICU19	06/12/2002	00:36: 11-00-489153	5	02/07/2008	13:3	นาง	พิบูลย์ เลาน		
1-ICU 2	1-ICU21	26/06/2008	09:43: 11-00-209993	4	02/07/2008	10:5	นาง	รังสรรค์ จัตน		
1-ICU 2	1-ICU22	29/06/2008	18:51: 11-00-116771	4	02/07/2008	11:0	นาย	รังสรรค์ จัตน		
1-ICU 2	1-ICU23	02/07/2008	00:38: 11-08-033736	4	02/07/2008	10:4	MRS.	พิบูลย์ เลาน		
1-ICU 2	1-ICU24	17/06/2007	15:15: 11-00-012340	5	02/07/2008	11:2	นาย	นางนุช ศิริเด		
1-ICU 2	1-ICU26	24/05/2008	10:39: 11-00-413644	4	02/07/2008	13:0	นาย	นางนุช ศิริเด		
1-ICU 2	1-ICU27	22/06/2008	18:04: 11-00-053285	4	02/07/2008	11:2	MRS.	พิศมัย จารุติ		
1-ICU 2	1-ICU28	19/06/2008	22:10: 11-00-316800	4	02/07/2008	11:1	นาย	ชัยพร เรืองกิ		
1-ICU 2	1-ICU29	20/06/2008	20:30: 11-08-031640	5	02/07/2008	11:2	MR.	ชัยพร เรืองกิ		
1-ICU 2	1-ICU31	21/06/2008	16:00: 11-08-031836	5	02/07/2008	13:5	MR.	อภิชัย พงศ์		
1-ICU 2	1-ICU32	02/07/2008	14:21: 11-00-191725	4	21/12/2007	11:4	นาง	รังสรรค์ จัตน		

Class 4 = 9 Class 5 = 4 Sum(9x21 4x24)

Need Staff	RN	PN/NA
Morning	15.75	12.60 3.15
Evening	15.75	12.60 3.15
Night	13.50	10.80 2.70

Req Sticker 10 Show All Visitor Status Room Manage Risk PT NQI

Print Patient Dr IPD MR Review WaitingTime Disc Sum PT Tranfer Med Reconcile

Exchange Cart Insurance Referral MedReturn Adm Note Dr Signature Nursery

# Patient classification & manpower

IPD Productivity		4A		4R		5A		5B		6A		6B		7		3R		ICU2		ICU3		NSY		5R					
	cls		cls		cls		cls		cls		cls		cls		cls		cls		cls		cls		cls		cls				
V1401	2	S3401	3	D150	W	S1531	C	D160	E	S1631	2	S1731	2	S3301	3	I116	4	I3201	??	N1	3	S3501	E						
V1402	E	P3402	E	D150	3	D153	E	D160	E	D163	2	D173	3	S3302	3	I118	4	I3202	4	N2	3	S3502	E						
S1403	E	D340	E	S1503	3	S1533	3	S1603	2	V1633	2	V1733	2	S3303	3	I119	5	I3203	4	N3	3	S3503	E						
S1404	3	S3404	W	S1504	3	S1534	3	S1604	3	D163	4	D173	2	S3304	3	I121	4	I3204	5	N4	3	S3504	E						
S1405	3	S3405	3	S1505	2	S1535	E	S1605	3	V1635	3	V1735	3	S3305	E	I122	4	I3205	4	N5	E	S3505	E						
S1406	3	D340	E	S1506	2	S1536	3	S1606	3	S1645	2	S1736	3	S3306	3	I123	4	I3206	4	N6	3	S3506	E						
S1407	E	P3407	E	S1507	4	S1537	3	P1611	E	S1648	4	V1737	2	S3307	3	I124	5	I3207	E	N7	3	V3507	E						
S1408	2	P3408	2	S1508	3	S1538	3	S1614	3	S1641	3	V1739	3	S3308	3	I117	E	I3208	4	N8	3	V3508	E						
S1409	3	P3409	W	S1509	3	S1539	3	S1615	2	S1644	2	V1740	2	S3309	3	I125	E	I3209	E	N9	E	V3509	E						
S1410	3	P3410	3	S1510	2	S1540	3	S1617	2	D163	4	P1741	3	S3310	E	I126	4	I3210	E	N10	3	S3510	E						
S1411	2	P3411	O	S1511	3	S1541	3	S1616	3	D163	2	P1742	R	S3311	3	I127	4	I3211	E	N11	3	P3511	E						
S1412	3	P3412	3	S1512	3	S1542	3	S1607	C	S1639	C	S1738	3	S3312	3	I128	4	I3212	E	N12	E	S3512	E						
S1414	3	P3414	4	S1514	3	S1543	2	S1608	3	S1637	4			S3314	3	I129	5	I3214	E	N13	E	S3514	E						
S1415	3	P3415	3	S1515	3	S1544	2	S1609	2	S1640	3			P3316	E	I131	5	I3215	E	N14	E	S3515	E						
S1416	E	P3416	E	S1516	C	S1545	3	S1610	R	S1642	3			S3317	O	I132	4	I3216	E	N15	E	S3518	E						
S1417	3	S3417	2	S1517	2	P1546	2	P1612	E	S1643	3			S3318	3			I3217	E	N16	E	S3516	E						
S1419	3	S3418	3	D151	2	S1547	2	D161	4	S1646	4			S3319	??			I3218	E	N17	E	S3517	E						
S1421	3	S3419	3	S1519	3	S1549	2	S1619	4	S1647	C			S3320	3			I3219	E	N18	E								
S1423	3	S3420	3	D152	E	S1551	4	D162	E	S1649	2			S3321	3			I3221	E	N19	E								
S1425	E	S3421	3	S1521	2	P1553	E	V1621	2	P1650	??			S3322	3			I3220	5	N20	E								
		S3422	3	S1523	3			D162	3	P1651	4			V3323	E			I3222	5	NIM1	4								
		V3423	C	S1525	4									V3324	C			I3223	5	NIM2	4								
		V3424	E											D332	W			I3224	E	NIM3	4								
		V3425	E					S1625	E					S3314	E			I3225	E	NIM4	E								
																		I3226	E	NIM5	E								
																		I3227	E	N16	E								
																		I3228	E										
Productivity		101.79 %		80.36 %		96.03 %		82.14 %		73.41 %		98.74 %		79.67 %		99.55 %		97.80 %		88.78 %		0 %							
Daily Census		159		15		13		19		16		14		19		11		16		13		10		13		0			
Shift	Staff	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real	Data	Real		
Day	RN	3.67	3	3.67	4	5.08	4	4.23	4	3.95	4	4.79	4	3.10	3	4.51	3	21.84	21	3.67	4	0.85							
	N-	2.44	2	2.44	3	3.38	4	2.82	4	2.63	4	3.20	3	2.07	3	3.01	3	5.46	5	2.44	2	0.56							
Evening	RN	2.81	2	2.81	3	3.89	3	3.24	3	3.02	3	3.67	3	2.38	2	3.46	3	21.84	21	2.81	2	0.65							
	N-	1.87	2	1.87	2	2.59	3	2.16	3	2.02	3	2.45	3	1.58	2	2.30	3	5.46	5	1.87	2	0.43							
Night	RN	1.33	1	1.33	2	1.84	2	1.53	2	1.43	2	1.73	2	1.12	1	1.63	2	18.72	21	1.33	2	0.31							
	N-	0.88	2	0.88	2	1.22	2	1.02	2	0.95	2	1.16	2	0.75	2	1.09	2	4.68	5	0.88	2	0.20							



**Kardex**
1-ICU26 | 02/07/2008 | Evening

**Admit Date** 24/05/2008 **Time** 10:39:04 **Pt. Class** 4

**Name** นาย [redacted] **EN** I11-08-008235

**IN** 11-00-413644 **Age** 64 Year

**Patient have Appointment please check**

**Payment**  Self Pay  Insurance

**Page2** **Lab Result** **X-ray Result**

**Chief Complain**

**Allergies/Sensitivities**  
No Known of Drug Allergy

**Admit Diagnosis** **Diagnosis**

**Consult**

Date	Consults	Status
24/May/2008	รังสรรค์ จิตนพการณ.นพ.	Consult
24/May/2008	ทองชัย ทนลจินต์เจริญ.นพ.	Consult

**Surgery** **Lab/Xray**

Date	Operation	Date	Procedure
18/Jun/2008	Permanent tr	29/Jun/2008	Chest AP Por
		29/Jun/2008	EKG Monitor

**Delivery** **New Born**

Date	Time	Date	Time
	00:00:00		00:00:00

**ACTIVITY**

Partial immob  Compl immob

Bed rest  Chair  Turn q 2 h  BRP  Ambulate  With Help  Ad Lib

**Transport via**

WC  Stretcher

**BMI** W [redacted] H 167 NT Asian

**BATH:**  Daily  D  Bed  Indep.  E  Tub  With help  N  Shower  Total

**ORAL CARE:**  Dentures  Partital Plate

**Scheduled Therapies:**

**DIET:** Advance DAT : 24/05/08

Nutrition Risk **Tube feedings**

**Remark** Isoal (1:1) 300 ml x 4 feed, น้ำ 50 ml/feed, น้ำ 100 ml x 4 feed ss

**I/O:** q shift  Push fluids  ml./day  Restrict ~2000 ml./day

**Remark**

**V/S NEURO CHECKS**

VS  routine  q 1 h

NEURO  routine  q 1 h

**PULMONARY CARE:**

Cough, Deep breathing q  h

Intermittant Suction q  h

O2 at 5 l/min  pm  cont

Cannula  Mask  Tent  Ventilator

Others TT, &SIMV8, TV660 PS 15 PF50 C

**BLADDER CARE:**  incontinent

Catheter F/C

Changed: Start Date Finish Date

Cath care  Clamp routine  BID pm  Cystostom

**BOWEL CARE:**  Incontinent  Colostomy

Last BM:

**ONGOING CARE ISSUES:**

Fall hx/risk VeryHigh

Hx of seizures

Altered mental status

Aspirate Precaution

Skin breakdown/risk High

Hx of aggressive behavior/violence

Pregnant

Restraint

**Pain Management**

No  Yes  Min.  PCA

**Sensory deficits: please describe**

Vision  Hearing  Speech/language

**FAMILY/PHONE NO.:** 02-391-5045/084-1286776

**RELIGION / Belief** ไส้เรข (Unknown)

**Plan of Care**

Problem	Date
Impaired gas exchange	08/Jun/2008
Anxiety	21/Jun/2008

**Note**

Date	Note	User Name
28/May/2008 10:	Daily PT, Hct	เฉลิมศักดิ์ นิลศิริ
29/May/2008 3:0	นั่งบนเตียง 3 เวลา	เฉลิมศักดิ์ นิลศิริ
30/May/2008 10:	นั่งที่ล้อเท้า วัด BP ก่อนลุกนั่งหวล จุกจากา คีจุนทาด	

**User ID** 000194

**Buttons:** Save Edit Exit

# Med Reconciliation

IPD Patient List (IPD1)

Exit Find PT\_Class Gen Class IPD Productivity Evening Sup Sum CrashCart Phar V Alert Paadm\_Rowid 4984710

Ward 1-ICU 2 Room Adm Date Disc Date HN.

Episode T11-08-01049 Med Disch Financial Disch Final Disch Date 00:00:0 11-00-000217 01/Jan/1928 0

Morse Morse View Fall Today Barden S BardenS VW PU Kardex Restraints Plan of Care Name

IPD Patient List (VSVH\_PAIPD)

Ward	Room	Epi Date	RN.	Adm Date	Class	Name	Dr.	Diag	Status
1-ICU 2	1-ICU16	01/07/2008	18:49: 11-00-199670	02/07/2008 10:5	4	นาย	รังสรรค์ รัตน์		
1-ICU 2	1-ICU18	01/07/2008	14:42: 11-00-000217	02/07/2008 13:5	4	นาง ส	ชิงเยี่ยม ปัญญ		
1-ICU 2	1-ICU19	06/12/2002	00:36: 11-00-489153	02/07/2008 13:3	5	นาง ส	พิบูลย์ เลาน		
1-ICU 2	1-ICU21	26/06/2008	09:43: 11-00-209993	02/07/2008 10:5	4	นาง น	รังสรรค์ รัตน์		
1-ICU 2	1-ICU22	29/06/2008	18:51: 11-00-116771	02/07/2008 11:0	4	นาย ศ	รังสรรค์ รัตน์		
1-ICU 2	1-ICU23	02/07/2008	00:38: 11-08-033736	02/07/2008 10:4	4	MRS.	พิบูลย์ เลาน		
1-ICU 2	1-ICU24	17/06/2007	15:15: 11-00-012340	02/07/2008 11:2	5	นาย ช	นงนุช ศิริเด		
1-ICU 2	1-ICU26	24/05/2008	10:39: 11-00-413644	02/07/2008 13:0	4	นาย ส	นงนุช ศิริเด		
1-ICU 2	1-ICU27	22/06/2008	18:04: 11-00-053285	02/07/2008 11:2	4	MRS.	พิศมัย จารุติ		
1-ICU 2	1-ICU28	19/06/2008	22:10: 11-00-316800	02/07/2008 11:1	4	นาย ศ	ชัยพร เรืองกิ		
1-ICU 2	1-ICU29	20/06/2008	20:30: 11-08-031640	02/07/2008 11:2	5	MR. A	ชัยพร เรืองกิ		
1-ICU 2	1-ICU31	21/06/2008	16:00: 11-08-031836	02/07/2008 13:5	5	MR. L	อภิชัย พงศ์		
1-ICU 2	1-ICU32	02/07/2008	14:21: 11-00-191725	21/12/2007 11:4	4	นาง น	รังสรรค์ รัตน์		

Class 4 = 9 Class 5 = 4 Sum(9x21 4x24 )

Need Staff	RN	PN/NA
Morning	15.75	12.60 3.15
Evening	15.75	12.60 3.15
Night	13.50	10.80 2.70

Total Nursing Care Need (Hours) = 309 Number of Staff = 45 (309/7)

Req Sticker 10 Show All Visitor Status Room Manage Risk PT NOI

Print Patient Dr IPD MR Review WaitingTime Disc Sum PT Transf Med Reconcile

Exchange Cart Insurance Referral MedReturn Adm Note Dr Signature Nursery

5

**Medication Reconciliation (IPDMEDREC)**

Exit HN: 11-00-413644 Find Language T 4874225 Medicine User Add ดาวใจ จีเพชร

PT Name นาย From Date 02/07/2008 To Date 02/07/2008

Allergy NO KNOWN OF DRUG ALLERGY Email Tel 084-1286776,02-3915045,02-7114364 ต่อ 0

Age 63ปี 0เดือน 23ปี Birth Date 09/Jul/1944 Nation THAI (ไทย) 84/11 ซ.22 ถ.เอกมัย คลองตันเหนือ วัฒนา กรุงเทพฯ 10110

Get Next Last Prescription WOUND as directed

Stat Date	Desc	Instruction	Dr
02/07/2008	Alcohol 70% Solution (120 ml)	WOUND as directed	ฉันทรี พุ
02/07/2008	Pethidine Injection (50 Mg) >D<	IM 1 AMP as directed	เนาวรัตน์
02/07/2008	PreVAcid-30 Mg FDT TabletSVH	TAKE 1 TAB bid ac	พรหิมา สิง
02/07/2008	Diazepam-2 Mg Tablet	TAKE 1 TAB hs (22)	นภลัย
02/07/2008	Addi-K Tablet	TAKE 1 TAB bid	พรหิมา สิง

Current Medication Take Add From Above Add Med Outside Save Print PT Print OPD Print Dr Delete

Medication Name	Dose/Parameter/Amount/Frequency/Route/Time	Take	Dr	Off_Date
Addi-K Tablet	TAKE 1 TAB bid pc	Y	จิ่งสรจดี จิตนปรการ,	
Lipitor Tablet "20 Mg"	TAKE 1 TAB od pc dinner	Y	ยุพา ในโพธิ์	
Miracid (20 Mg) Capsule	TAKE 1 CAP od ac breakfast	Y	สุชรา ก้อนนาค,น.ส.	

Windows Taskbar: Start, Logout Scr..., 5 Interne..., flower, R2R, 2 Microso..., จดหมายขอ..., Medicatio..., 17:00



**NURSING E-KARDEX** is worksheet to record all patient information when they admitted.



- It consists of :
  - ▣ General patient information and functional status
  - ▣ Clinical diagnosis
  - ▣ Consulted doctors
  - ▣ Procedure and treatment
  - ▣ Medication order
  - ▣ Plan of Care
  - ▣ Results of Lab, X-ray and other
- Key activities that will be required of the upcoming shift
- Shift changed report of a patient status, plan of care, interventions and outcome of patients by charge nurses.

**NURSING DIVISION**





# Conclusion

**R2R**: influenced by **leadership** that is the **momentum of strength** of the **team** for **continuous quality improvement** to achieve **standard operational procedure** with **innovation** via **evidence based decision making** leading to

**“Living and Learning organization”**



*Thank you*  
*from*  
*Samitivej*

